

Vátryggingafélag Íslands hf.

Condensed Consolidated Interim Financial Statements

1 January - 30 June 2021

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Report and Endorsement of the Board of Directors and the CEO

The condensed consolidated interim financial statements of Vátryggingafélag Íslands hf. ("the Company" or "VÍS") for the period 1 January to 30 June 2021 are prepared in accordance with International Financial Reporting Standard (IFRS), IAS 34. The Company's main operations consist of insurance and investment activities. The consolidated interim financial statements comprise the financial statements of the Company and its subsidiary, Líftryggingafélag Íslands hf., together referred to as "the Group".

Operation and Financial position

According to the statement of profit or loss and other comprehensive income the Group's profit for the first six months of the year amounted to ISK 4,503 million. The Group's assets at end of the period amounted to ISK 60,716 million and equity amounted to ISK 18,943 million according to the balance sheet.

The combined ratio was 101,6%, claims ratio was 81,8% and operating cost ratio was 23,4%. The return on the Company's investment assets was 11,8% and return on equity was 25.5% during the period.

The Annual General Meeting was held 19th of March. New Board of Directors was elected. Chairman of board is Stefán Héðinn Stefánsson, Vice-chairman of board, Vilhjálmur Egilsson, Guðný Hansdóttir, Marta Guðrún Blöndal and Valdimar Svavarsson. Alternate board members are, Sveinn Friðrik Sveinsson and Ragnheiður Hrefna Magnúsdóttir.

As presented in the Board's report with the interim financial statements for the first quarter of this year, the company has changed the arrangement of disclosure. The company now publishes guidance on the combined ratio for the year, but has diverged from the earnings forecast for investment returns. In the earnings forecast published on 19th of April, the combined ratio for 2021 was expected to be 97% - 99%. The profit forecast for the year remains unchanged after the first six months of the year.

The Board of Directors approved a buyback programme in accordance with the authorization of the shareholders' meeting on 4th of February, where the buybacks under the programme were authorised to a maximum of 17 million shares for a maximum of ISK 250 million. The buyback programme ended on 18th of March, when 16 million shares had been repurchased for a total of ISK 249 million.

On 19th of March, the company's Annual General Meeting approved a proposal for authorization to purchase own shares. It states that the company's Board of Directors may purchase up to 10% of its share capital over the next 12 months subject to approval of the Financial Supervisory Authority. On that basis, the company has purchased an additional 43,462,192 shares on 30th of June, or a total of 59,462,192 shares. The company completed the execution of the buyback programme in the third quarter of 2021.

The coronavirus pandemic has had an extensive impact on the economic environment. The company was somewhat affected when tourism companies tightened their belts and reduced their insurance coverage. The tourism industry bounced back as summer wore on and are beginning to return to prior state. Fewer tourists and less traffic had the effect of reduction in claims, which has had a positive effect. The overall impact of the coronavirus pandemic on the company's results was therefore insignificant. There is now some uncertainty about the continuation of the pandemic, but if the development is similar to recent months, it is not considered likely that the impact on the company's results will be significant. The company's financial position is very strong and the company is well positioned to meet the current uncertainty.

Report and Endorsement of the Board of Directors and the CEO

Shares and allocation of profits

The Company's listed shares amounted to ISK 1,894 million at period end (own shares amounting to 59 million ISK), with each share having a nominal value of ISK 1. There were 709 shareholders at the beginning of the period and 769 shareholders at the end of the period. Approximately 57% (56% 1F) of shares are owned by domestic pension funds, 17% (16% 1F) by other legal entities, 4% (6% 1F) by banks, 8% (8% 1F) by individuals and 14% (14% 1F) by domestic fund management companies. The board of directors' proposal for the payment of a dividend in the amount of ISK 1,597 million or 0.85 per share was approved at the company's Annual General Meeting and the company paid dividends to shareholders on 26th of March.

Statement by the Board of Directors and the CEO

To the best knowledge of the board the condensed consolidated interim financial statements of Vátryggingafélag Íslands hf. give a true and fair view of the consolidated financial performance of the Group for the period January 1st to June 30th 2021, and its assets, liabilities and financial position as at 30 June 2021. Further, in our opinion the consolidated interim financial statements give a fair view of the development and performance of the Group's operations and its position at the end of the period and describe the principal risks faced by the Group.

The Board of Directors and the CEO have today discussed the Company's Condensed Consolidated Interim Financial Statements of Vátryggingafélag Íslands hf. for the period ended 30 June 2021 and confirm by means of their signatures.

Reykjavík, 19 August 2021

Board of Directors

Stefán Héðinn Stefánsson
Chairman of the Board

Vilhjálmur Egilsson
Vice-Chairman of the Board

Marta Guðrún Blöndal Valdimar Svavarsson

Guðný Hansdóttir

CEO

Helgi Bjarnason

Report on Review of Interim Financial Information

To the Board of Directors and Shareholders of Vátryggingafélag Íslands hf.

Introduction

We have reviewed the accompanying condensed consolidated interim financial statements of Vátryggingafélag Íslands hf. as of 30th june 2021. The condensed consolidated interim financial statements include the consolidated statements of comprehensive income, financial position, changes in equity and cash flows as well as information on significant accounting policies and other notes. Management is responsible for the preparation and presentation of this condensed consolidated interim financial information in accordance with International Accounting Standard 34, "Interim Financial Reporting". Our responsibility is to express a conclusion on this interim financial information based on our review.

Scope of Review

We conducted our review in accordance with International Standards on Review Engagements 2410, "Review of Interim Financial Information Performed by the Independent Auditor of the Entity". A review of interim financial information consists of making inquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with International Standards on Auditing and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.

Conclusion

Based on our review, nothing has come to our attention that causes us to believe that the accompanying condensed consolidated interim financial information is not prepared, in all material respects, in accordance with International Accounting Standard 34 "Interim Financial Reporting".

Reykjavík, 19 August 2021

PricewaterhouseCoopers ehf

Kristinn Freyr Kristinsson

Consolidated Statement of Comprehensive Income

	Notes	Q2 2021	Q2 2020	YTD 2021	YTD 2020
Premiums earned		5.649.203	5.640.751	11.169.214	11.198.327
Premiums earned, reinsurers' share		(186.451)	(210.665)	(354.646)	(397.905)
Premiums earned, net of reinsurance	6	5.462.752	5.430.086	10.814.568	10.800.422
Interest income	7	134.344	135.259	317.064	303.452
Foreign exchange difference		(9.600)	(38.481)	(17.506)	294.250
Fair value changes of financial assets	7	2.449.417	1.515.605	4.758.183	852.626
Investment income		2.574.161	1.612.383	5.057.741	1.450.328
Other income		17.642	11.688	36.276	26.816
Total income		8.054.555	7.054.156	15.908.585	12.277.565
Claims incurred		(4.502.380)	(4.406.586)	(9.135.687)	(10.037.947)
Claims incurred, reinsurers' share		590.155	90.157	754.244	144.624
Claims incurred, net of reinsurance	8	(3.912.225)	(4.316.428)	(8.381.443)	(9.893.322)
Technical interest rates and change in exchange rate of technical provisions		129.360	(226.671)	202.291	(649.257)
Operating expenses		(1.386.973)	(1.416.754)	(2.816.406)	(2.791.274)
Interest expenses		(95.034)	(82.989)	(166.870)	(136.599)
Impairment of accounts receivables		(5.353)	(14.537)	(33.184)	(46.147)
Total expenses		(5.270.225)	(6.057.380)	(11.195.612)	(13.516.600)
Profit (loss) before income taxes		2.784.331	996.776	4.712.974	(1.239.035)
Income taxes	9	(185.800)	(81.033)	(210.285)	192.247
Profit (loss) for the period		2.598.531	915.743	4.502.689	(1.046.788)
Basic and diluted earnings per share		1,40	0,51	2,42	(0,55)

The notes on pages 9-14 are an integral part of these financial statements.

Consolidated Statement of Financial Position

	Notes	30.6.2021	31.12.2020
Assets			
Operating assets		522.927	605.527
Goodwill and other intangible assets		1.759.991	1.670.299
Right-of-use asset		750.800	798.274
Deferred income tax asset		0	36.417
Financial assets at fair value through profit or loss	10	41.858.867	38.838.589
Bonds and other long-term receivables	10	1.345.978	1.437.894
Investments where investment risk is borne by life-insurance policyholders		1.693.866	1.621.832
Accounts receivables		8.920.088	6.496.024
Reinsurance assets		1.371.168	886.583
Other receivables		772.328	794.811
Cash and cash equivalents		1.720.264	1.575.825
Total assets		60.716.278	54.762.076
Equity			
Share capital		1.835.000	1.894.462
Statutory reserve		625.620	625.620
Restricted reserve		9.506.074	5.455.207
Retained earnings		6.976.250	9.016.599
Total equity		18.942.944	16.991.888
Liabilities			
Subordinated bonds	12	2.960.446	2.889.453
Deferred income tax liability		138.400	0
Lease liability		789.448	831.419
Technical provision	13	33.639.379	30.072.968
Technical provision for life-insurance policies where			
investment risk is borne by the policyholders		1.693.866	1.621.832
Accounts payables and other liabilities		2.551.794	2.354.515
Total liabilities		41.773.334	37.770.188
Total equity and liabilities		60.716.278	54.762.076

The notes on pages 9-14 are an integral part of these financial statements.

Consolidted Statement of Changes in Equity

	Share capital	Statutory reserve	Restricted reserve	Retained earnings	Total equity
2020 Equity 1.1.2020	1.894.462	625.620	2.792.537	9.881.307 (1.046.788)	15.193.926
Total comprehensive loss for the period			988.049	(988.049)	(1.046.788)
Equity 30.6.2020	1.894.462	625.620	3.780.586	7.846.470	14.147.137
2021					
Equity 1.1.2021	1.894.462	625.620	5.455.207	9.016.599	16.991.888
Dividends paid, ISK 0.85 per share				(1.596.693)	(1.596.693)
Own shares purchased	(59.462)			(895.478)	(954.940)
Total comprehensive income for the period	` ,			4.502.689	4.502.689
Restricted reserve for securites			4.050.867	(4.050.867)	0
Equity 30.6.2021	1.835.000	625.620	9.506.074	6.976.250	18.942.944

The notes on pages 9-14 are an integral part of these financial statements.

Consolidated Statement of Cash Flows 1 January - 30 June 2021

	6M 2021	6M 2020
Operating activities		
Profit (loss) for the period	4.502.689	(1.046.788)
Operating items not affecting cash flows:		
Financial income and expenses	(132.688)	(461.102)
Fair value changes of financial assets	(4.758.183)	(852.626)
Sale of operating assets	(1.864)	(1.176)
Depreciation and amortisation	353.766	287.355
Changes in operating assets and liabilities:		
Financial assets, change	1.603.511	(2.125.572)
Bonds and other receivables, change	91.916	246.639
Accounts receivables, change	(2.401.715)	(1.810.160)
Reinsurance assets, change	(484.585)	28.690
Other assets, change	22.483	0
Tax liability, change	174.817	(192.247)
Technical provision, change	3.566.411	4.248.454
Accounts payables and other liabilities, change	174.930	875.171
Cash flows from opearating activities before interest and tax	2.711.491	(803.362)
Interest income received	436.835	593.086
Financial expenses paid	(95.878)	(93.740)
Cash flows from operating activities	3.052.449	(304.015)
Investing activities		
Purchase of operating assets	(13.613)	(30.326)
Sale of operating assets	16.658	8.770
Purchase of intangible assets	(294.866)	(240.794)
	(291.820)	(262.350)
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Financing activities	(O = 4 O 4 O)	
Purchase of treasury shares	(954.940)	0
Dividends paid	(1.596.693)	0
Capital payments of lease liability	(61.671)	(56.627)
	(2.613.304)	(56.627)
Change in cash and cash equivalents	147.323	(622.992)
Cash and cash equivalents at the beginning of the year	1.575.825	1.929.851
Effect of movements in exchange rates on cash held	(2.884)	4.615
Cash and cash equivalents at the end of the period	1.720.264	1.311.475

The notes on pages 9-14 are an integral part of these financial statements.

1. Reporting entity

Vátryggingafélag Íslands hf., hereafter referred to as "the Company", "the Group" or "VÍS", is a limited liability company and operates according to law no. 100/2016 on insurance operations and law no. 2/1995 on limited liability companies. The Company's headquarters are at Ármúli 3, Reykjavík.

The consolidated interim financial statements of Vátryggingafélag Íslands hf. comprise the interim financial statements of the Company and its subsidiary, Líftryggingafélag Íslands hf. ("Lífís"). The Group's operations consist of casualty insurance, life insurance and investment activities. The Icelandic Financial Supervisory Authorities supervises the operations of the Group according to law no. 87/1998 on the official supervision of financial operations.

2. Basis of preparation

The condensed consolidated interim financial statements have been prepared in accordance with International Financial Reporting Standards (IFRSs) as adopted by the European Union and Icelandic law on annual accounts. The condensed consolidated interim financial statements do not contain all the information required in consolidated financial statements and should be read in conjunction with its annual consolidated financial statements for the year 2020.

The annual consolidated financial statements can be accessed on the Company's website www.vis.is and on the Icelandic Stock Exchange website www.nasdagomxnordic.com

The condensed consolidated interim financial statements were approved for issue by the board on 19 August 2021.

New standards

No new accounting standards have been implemented in 2021.

The Group has postponed the adoption of IFRS 9 Financial Instruments until 2023 when IFRS 17 Insurance Contracts will be adopted.

3. Functional and presentation currency

These condensed consolidated interim financial statements are prepared and presented in Icelandic Krona (ISK), which is the Company's functional currency. All amounts are presented in thousands of ISK unless otherwise stated.

4. Accounting estimates

Preparing condensed consolidated interim financial statements in accordance with IFRS requires management to make assumptions, estimates and apply judgement that affect the assets and liabilities at the reporting date, disclosures in notes and income and expenses. Estimates and judgements are based on experience and various other factors that are considered appropriate and form the basis of decisions made regarding the reported amounts of assets and liabilities not evident by other means.

Estimates and assumptions are reviewed regularly. Changes in accounting estimates are recognised in the period when they are revised.

Management has made assumptions and accounting estimates regarding the following items that materially impact the Group's financial statements:

- financial assets, see note no. 10
- technical provision, see note no. 13

5. Operating segment reporting

The Group's operations are in accordance with its organisation and internal reporting divided into three operating segments: Casualty insurance, life insurance and financial activities.

The operating segments' results for the period 1 January - 30 June 2021 are specified as follows:

	Casualty insurance	Life insurance	Financial activities	Total
Premiums earned	10.394.855	774.359	0	11.169.214
Premiums earned, reinsurers' share	(211.320)	(143.326)	0	(354.646)
Investment income	50.666	9.670	4.997.405	5.057.741
Other income	36.276	0	0	36.276
Total income	10.270.477	640.704	4.997.405	15.908.585
Claims incurred	(8.825.180)	(310.507)	0	(9.135.687)
Claims incurred, reinsurers' share	650.903	103.341	0	754.244
Technical interest rate and fx rate changes of technical provision	0	0	202.291	202.291
Operating expenses	(2.428.184)	(180.580)	(207.643)	(2.816.406)
Interest expenses	0	0	(166.870)	(166.870)
Impairment of accounts receivables	0	0	(33.184)	(33.184)
Operating segment result	(331.984)	252.958	4.791.999	4.712.974
Income taxes				(210.285)
Profit for the period				4.502.690

Depreciation of operating assets and software in the amount of ISK 257 million and ISK 1 million are included in the operating results of casualty insurance and financial activities, respectively. Investments in software and operating assets of casualty insurance amounted to ISK 308 million and sales of operating assets in casualty insurance amounted to ISK 17 million.

The operating segments' results for the period 1 January - 30 June 2020 are specified as follows:

<u>-</u>	Casualty insurance	Life insurance	Financial activities	Total
Premiums earned	10.460.898	737.429	0	11.198.327
Premiums earned, reinsurers' share	(248.044)	(149.861)	0	(397.905)
Investment income	70.664	5.766	1.373.898	1.450.328
Other income	26.816	0	0	26.816
Total income	10.310.333	593.334	1.373.898	12.277.565
Claims incurred	(9.759.254)	(278.692)	0	(10.037.947)
Claims incurred, reinsurers' share	54.965	89.660	0	144.624
Technical interest rate and fx rate changes of technical provision	0	0	(649.257)	(649.257)
Operating expenses	(2.402.273)	(176.229)	(212.772)	(2.791.274)
Interest expenses	0	0	(136.599)	(136.599)
Impairment of accounts receivables	0	0	(46.147)	(46.147)
Operating segment result	(1.796.230)	228.072	329.123	(1.239.035)
Income taxes				192.247
Loss for the year				(1.046.788)

Depreciation of operating assets and software in the amount of ISK 194 million and ISK 1 million are included in the operating results of casualty insurance and financial activities, respectively. Investments in software and operating assets of casualty insurance amounted to ISK 271 million and sales of operating assets in casualty insurance amounted to ISK 9 million.

6. Premiums earned, net of reinsurance

	YTD 2021	YTD 2020
Premiums written	14.311.534	13.812.759
Premiums written, reinsurers' share	(607.681)	(630.384)
Change in unearned premiums	(3.142.320)	(2.614.432)
Change in unearned premiums, reinsurers' share	253.035	232.479
Premiums earned, net of reinsurance	10.814.568	10.800.422

7. Financial income

_	YTD 2021	YTD 2020
Interest income on bank accounts	(299)	9.788
Other interest income	317.362	286.748
Interest income	317.064	303.452
Fair value change of shares	3.664.327	(269.989)
Fair value change of other financial assets	1.093.856	1.122.614
Fair value change of financial assets	4.758.183	852.626
Interest income Fair value change of shares Fair value change of other financial assets	317.064 3.664.327 1.093.856	303.4 (269.9) 1.122.6

Fair value change of financial assets includes dividend income from shareholding amounting to ISK 134 (YTD 2020: 70) million.

8. Claims incurred, net of reinsurance

	YTD 2021	YTD 2020
Claims incurred	8.509.304	9.053.182
Claims incurred, reinsurers' share	(504.383)	(399.637)
Change in claims provision	626.383	984.765
Change in claims provision, reinsurers' share	(249.861)	255.012
Claims incurred, net of reinsurance	8.381.443	9.893.322

9. Income taxes

Income taxes are calculated and recognised in the interim financial statements.

Effective tax rate:

_	1 January - 30 June 2021		1 January - 30	June 2020
	Amount	0/0	Amount	0/0
Profit (loss) before income taxes	4.712.974		(1.239.035)	
Income tax according to domestic tax rate	942.595	20,0%	(247.807)	20,0%
Non-deductible expenses	4	0,0%	4	0,0%
Dividends received	(26.879)	-0,6%	(14.031)	1,1%
Fair value changes of financial assets	(705.986)	-15,0%	68.029	-5,5%
Other changes	552	0,0%	1.559	-0,1%
Income taxes according to the				
statement of profit or loss	210.285	4,5%	(192.247)	15,5%

10. Investment securities

Financial assets designated at fair value through profit or loss are specified as follows:

	30.6.2021	31.12.2020
Shares in other companies		
Listed on domestic stock exchange	9.785.014	9.820.160
Listed on domestic stock exchange Listed on foreign stock exchange Other companies	824.287	205.675
Other companies	4.356.002	3.439.476
-	14.965.303	13.465.311
Other securities		
Government backed securities, indexed	2.466.991	844.752
Government backed securities, non-indexed	5.707.066	4.495.899
Other bonds	7.775.282	10.124.390
Bond funds	7.734.372	6.949.927
Alternative investment funds	3.209.852	2.958.311
	26.893.563	25.373.279
Total financial assets at fair value	41.858.867	38.838.589
Bonds and other long-term receivables are specified as follows:		
Loans pledged by real estates	1.345.978	1.437.894
Investment securities	43.204.844	40.276.483

11. Fair value hierarchy

The following table discloses financial assets at fair value according to valuation techniques. The valuation methods are separated into three levels based on the significance of the assumptions made in determining fair value. The levels are as follows:

Level 1: Quoted price in an active market for identical assets.

Level 2: Fair value is not based on quoted price in an active market (level 1) but on inputs that are observable for the asset, either directly (i.e. as prices) or indirectly (i.e. derived from prices). Financial assets for which there is not an active market are classified into level 2. The fair value assessment is based on recent transactions between unrelated parties or bid prices of unrelated parties. Comparison to similiar financial assets is also applied.

Level 3: Fair value measurement is based on significant inputs other than market value. Fair value measurement of financial assets classified as level 3 is based on inputs such as valuation from fund managers of investment or institutional investment funds, put options or the Company's valuation based on financial results or comparison to other similar financial assets.

Group

30	lune	2021

	Level 1	Level 2	Level 3	Total
Financial assets at fair value	30.224.868	2.415.011	9.218.988	41.858.867
Group	* 14		Y 12	T 1
31 December 2020	Level 1	Level 2	Level 3	Total
Financial assets at fair value	28.607.208	1.883.448	8.347.933	38.838.589
Changes that fall under level 3 in the period are specified as follows:				
changes that an under refer in the period are openied as follows:			YTD 2021	YTD 2020
Balance at 1.1.			8.347.933	7.077.248
Purchased			1.676.928	932.439
Sold / Repayments			(1.686.412)	(214.742)
Reclassification to level 1			0	(669.465)
Interest and fair value changes			880.539	(15.775)
Balance at 30.6			9.218.988	7.109.705

12. Subordinated bonds

At the end of February 2016 the Company issued subordinated bonds in the nominal amount of ISK 2,500 million. The bonds are classified as Tier II equity and included in the Company's solvency. They bear a fixed inflation-indexed interest rate of 5.25%. Their maturity is 30 years but with a prepayment option and a step-up in interest rate to 6.25% ten years after issue date.

13. Technical provision

Technical provision is determined as best estimate in accordance with provisions of Solvency II regulation.

	30.6.2021	31.12.2020
Technical povision (total):		
Unearned premiums	11.013.931	7.866.665
Claims provision	21.657.024	21.261.047
Risk margin	968.425	945.256
Total technical provision	33.639.379	30.072.968
Reinsurers' share:		
Unearned premiums	394.857	141.822
Claims provision	958.766	708.905
Total reinsurers' share	1.353.623	850.727
Technical provision, net of reinsurance:		
Unearned premiums	10.619.074	7.724.843
Claims provision	20.698.258	20.552.142
Unearned premiums Claims provision Risk margin	968.425	945.256
Total technical provision, net of reinsurance	32.285.757	29.222.241

Technical provision is calculated based on the Company's best estimate according to Solvency II regulation on unsettled claims at reporting date which have been reported to the Company and as well as for claims incurred but not reported at reporting date to the Company or not reported adequately. Unearned premiums represent the Company's estimated amounts of the proportion of the duration of each policy issued that extends into periods beyond the reporting date.

Risk margin is an evaluation of the cost of providing an amount of eligible own funds equal to the SCR necessary to support the obligations over their lifetime. It is only to be paid if the Company sells its insurance portfolio fully or partly.

14. Related parties

Related parties are those parties, or their companies, that have a significant influence on the Group, whether directly or indirectly. Related parties are large shareholders, board members and members of the boards sub-committees, key management personnel and their families, as well as other dependent parties directed by or under the influence of the Group. Transactions with related parties have been on the same terms as with unrelated parties.

Transactions and balances with related parties are specified as follows:

	1.1 30.06.2021		30.6.2021	
	Income	Expenses	Assets	Liabilities
Board of directors and key management	20.936	7.268	461.254	0
	1.1 30	.06.2020	31.12.	2020
	Income	Expenses	Assets	Liabilities
Board of directors and key management	17.223	8.937	439.836	0

15. Events after the reporting date

No events have occurred after the end of accounting period that require the Group to change the interim financial statements.

16. Key ratios

	YTD 2021	YTD 2020
Claims ratio	81,8%	89,6%
Net claims ratio	77,5%	91,6%
Operating cost ratio	23,4%	23,1%
Reinsurers' cost ratio	-3,6%	2,2%
Combined ratio	101,6%	114,9%
Solvency ratio of the Group	1,58	1,57

17. Quarterly statements

_	Q2 2021	Q1 2021	Q4 2020	Q3 2020	Q2 2020
Premiums earned	5.649.203	5.520.011	5.562.108	5.735.362	5.640.751
Premiums earned, net of					
reinsurance	5.462.752	5.351.816	5.366.876	5.586.502	5.430.086
Financial income	2.574.161	2.483.580	2.724.183	1.109.986	1.612.382
Other income	17.642	18.634	19.277	19.114	11.688
Total income	8.054.555	7.854.031	8.110.335	6.715.602	7.054.156
Claims incurred	(4.502.380)	(4.633.307)	(4.994.729)	(4.228.098)	(4.406.585)
Claims incurred, net of					
reinsurance	(3.912.225)	(4.469.218)	(4.882.431)	(4.193.640)	(4.316.428)
Technical interest rates and fx rate					
changes of technical provision	129.360	72.931	74.497	(83.298)	(226.671)
Operating expenses	(1.386.973)	(1.429.433)	(1.446.786)	(1.175.550)	(1.416.754)
Impairment of accounts					
receivables and interest expenses	(100.387)	(99.667)	(152.749)	(111.251)	(97.527)
Profit before income taxes	2.784.331	1.928.644	1.702.867	1.151.863	996.776
Income taxes	(185.800)	(24.485)	109.695	(119.673)	(81.033)
Total comprehensive income					
for the period	2.598.531	1.904.158	1.812.561	1.032.190	915.743
Claims ratio	79,7%	83,9%	89,8%	73,7%	78,1%
Net claims ratio	71,6%	83,5%	91,0%	75,1%	79,5%
Operating cost ratio	22,8%	24,0%	24,0%	18,8%	23,3%
Reinsurers' cost ratio	-7,2%	0,0%	1,5%	2,0%	2,1%
Combined ratio	95,3%	108,0%	115,3%	94,5%	103,5%