



Vátryggingafélag Íslands hf.

Condensed Consolidated Interim Financial Statements

1 January – 30 September 2021

These financial statements are translated from the original which is in Icelandic. Should there be discrepancies between the two versions, the Icelandic version will take priority over the translated version.

Vátryggingafélag Íslands hf.

Condensed Consolidated Interim Financial Statements 1 January - 30 September 2021

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Report and Endorsement of the Board of Directors and the CEO

The condensed consolidated interim financial statements of Vátryggingafélag Íslands hf. ("the Company" or "VÍS") for the period 1 January to 30 September 2021 are prepared in accordance with International Financial Reporting Standard (IFRS), IAS 34. The Company's main operations consist of insurance and investment activities. The consolidated interim financial statements comprise the financial statements of the Company and its subsidiary, Líftryggingafélag Íslands hf., together referred to as "the Group". The condensed consolidated interim financial statements have not been reviewed or audited by Independent Auditor's of the Company.

Operation and Financial position

According to the statement of profit or loss and other comprehensive income the Group's profit for the first nine months of the year amounted to ISK 6,734 million. The Group's assets at end of the period amounted to ISK 60,758 million and equity amounted to ISK 20,526 million according to the balance sheet.

The combined ratio was 97,7%, claims ratio was 77,2% and operating cost ratio was 21,9%. The return on the Company's investment assets was 16,2% and return on equity was 48,4% during the period.

The Annual General Meeting was held 19th of March. New Board of Directors was elected. Chairman of board is Stefán Héðinn Stefánsson, Vice-chairman of board, Vilhjálmur Egilsson, Guðný Hansdóttir, Marta Guðrún Blöndal and Valdimar Svavarsson. Alternate board members are, Sveinn Friðrik Sveinsson and Ragnheiður Hrefna Magnúsdóttir.

As presented in the Board's report with the interim financial statements for the first quarter of this year, the company has changed the arrangement of disclosure. The company now publishes guidance on the combined ratio for the year, but has diverged from the earnings forecast for investment returns. In the guidance published on 19th of April, the combined ratio for 2021 was expected to be 97% - 99%. The profit forecast for the year remains unchanged after the first nine months of the year.

The Board of Directors approved a buyback programme in accordance with the authorization of the shareholders' meeting on 4th of February, where the buybacks under the programme were authorised to a maximum of 17 million shares for a maximum of ISK 250 million. The buyback programme ended on 18th of March, when 16 million shares had been repurchased for a total of ISK 249 million.

On 19th of March, the company's Annual General Meeting approved a proposal for authorization to purchase own shares. It states that the company's Board of Directors may purchase up to 10% of its share capital over the next 12 months subject to approval of the Financial Supervisory Authority. On that basis, the company has purchased an additional 43,462,192 shares on 30th of June, or a total of 59,462,192 shares. The company completed the execution of the buyback programme in the third quarter of 2021, by purchasing 35 million shares additionally resulting in share capital of 1.800 million at the end of the quarter.

The coronavirus pandemic has had an extensive impact on the economic environment. The company was somewhat affected when tourism companies tightened their belts and reduced their insurance coverage. The tourism industry bounced back as summer wore on and are beginning to return to prior state. Fewer tourists and less traffic had the effect of reduction in claims, which has had a positive effect. The overall impact of the coronavirus pandemic on the company's results was therefore insignificant. Will the development be similar to recent months, it is not considered likely that the impact on the company's results will be significant. The company's financial position is very strong and the company is well positioned to meet the current uncertainty.

Report and Endorsement of the Board of Directors and the CEO

Shares and allocation of profits

The Company's listed shares amounted to ISK 1,894 million at period end (own shares amounting to 94 million ISK), with each share having a nominal value of ISK 1. There were 709 shareholders at the beginning of the period and 798 shareholders at the end of the period. Approximately 53% (57% 2F) of shares are owned by domestic pension funds, 14% (17% 2F) by other legal entities, 13% (14% 2F) by domestic fund management companies, 7% (8% 2F) by banks, 7% (8% 2F) by individuals and 1% (0% 2F) by foreign fund management companies. The board of directors' proposal for the payment of a dividend in the amount of ISK 1,597 million or 0.85 per share was approved at the company's Annual General Meeting and the company paid dividends to shareholders on 26th of March.

Statement by the Board of Directors and the CEO

To the best knowledge of the board the condensed consolidated interim financial statements of Vátryggingafélag Íslands hf. give a true and fair view of the consolidated financial performance of the Group for the period January 1st to September 30th 2021, and its assets, liabilities and financial position as at 30 September 2021. Further, in our opinion the consolidated interim financial statements give a fair view of the development and performance of the Group's operations and its position at the end of the period and describe the principal risks faced by the Group.

The Board of Directors and the CEO have today discussed the Company's Condensed Consolidated Interim Financial Statements of Vátryggingafélag Íslands hf. for the period ended 30 September 2021 and confirm by means of their signatures.

Reykjavík, 21 October 2021

Board of Directors

Stefán Héðinn Stefánsson
Chairman of the Board

Vilhjálmur Egilsson
Vice-Chairman of the Board

Marta Guðrún Blöndal

Valdimar Svavarsson

Guðný Hansdóttir

CEO

Helgi Bjarnason

Consolidated Statement of Comprehensive Income

	Notes	Q3 2021	Q3 2020	YTD 2021	YTD 2020
Premiums earned		5.954.829	5.735.363	17.124.043	16.933.689
Premiums earned, reinsurers' share		(213.686)	(148.860)	(568.332)	(546.765)
Premiums earned, net of reinsurance	6	<u>5.741.143</u>	<u>5.586.502</u>	<u>16.555.711</u>	<u>16.386.924</u>
Interest income	7	128.641	144.405	445.704	447.857
Foreign exchange difference		16.071	43.998	(1.436)	338.248
Fair value changes of financial assets	7	1.864.278	921.584	6.622.462	1.774.209
Investment income		<u>2.008.989</u>	<u>1.109.987</u>	<u>7.066.730</u>	<u>2.560.314</u>
Other income		14.150	19.114	50.426	45.929
Total income		<u>7.764.282</u>	<u>6.715.602</u>	<u>23.672.868</u>	<u>18.993.167</u>
Claims incurred		(4.085.104)	(4.228.099)	(13.220.791)	(14.266.045)
Claims incurred, reinsurers' share		40.362	34.457	794.606	179.082
Claims incurred, net of reinsurance	8	<u>(4.044.743)</u>	<u>(4.193.641)</u>	<u>(12.426.185)</u>	<u>(14.086.963)</u>
Technical interest rates and change in exchange rate of technical provision		27.450	(83.298)	229.741	(732.555)
Operating expenses		(1.225.631)	(1.175.550)	(4.042.037)	(3.966.824)
Interest expenses		(73.822)	(76.607)	(240.692)	(213.206)
Impairment of accounts receivables		(9.248)	(34.644)	(42.432)	(80.791)
Total expenses		<u>(5.325.995)</u>	<u>(5.563.739)</u>	<u>(16.521.606)</u>	<u>(19.080.339)</u>
Profit (loss) before income taxes		<u>2.438.288</u>	<u>1.151.863</u>	<u>7.151.261</u>	<u>(87.172)</u>
Income taxes	9	<u>(207.259)</u>	<u>(119.673)</u>	<u>(417.543)</u>	<u>72.574</u>
Profit (loss) for the period		<u>2.231.029</u>	<u>1.032.191</u>	<u>6.733.718</u>	<u>(14.598)</u>
Basic and diluted earnings per share		1,24	0,58	3,74	(0,01)

The notes on pages 8-13 are an integral part of these financial statements.

Consolidated Statement of Financial Position

	Notes	30.9.2021	31.12.2020
Assets			
Operating assets		486.508	605.527
Goodwill and other intangible assets		1.716.240	1.670.299
Right-of-use asset		723.653	798.274
Deferred income tax asset		0	36.417
Financial assets at fair value through profit or loss	10	43.793.490	38.838.589
Bonds and other long-term receivables	10	1.160.398	1.437.894
Investments where investment risk is borne by life-insurance policyholders		1.755.621	1.621.832
Accounts receivables		7.703.464	6.496.024
Reinsurance assets		1.226.543	886.583
Other receivables		867.685	794.811
Cash and cash equivalents		1.324.706	1.575.825
Total assets		60.758.306	54.762.076
Equity			
Share capital		1.800.000	1.894.462
Statutory reserve		625.620	625.620
Restricted reserve		11.386.019	5.455.207
Retained earnings		6.714.427	9.016.599
Total equity		20.526.066	16.991.888
Liabilities			
Subordinated bonds	12	2.947.556	2.889.453
Deferred income tax liability		112.893	0
Lease liability		764.605	831.419
Technical provision	13	32.524.611	30.072.968
Technical provision for life-insurance policies where investment risk is borne by the policyholders		1.755.621	1.621.832
Accounts payables and other liabilities		2.126.955	2.354.515
Total liabilities		40.232.240	37.770.188
Total equity and liabilities		60.758.306	54.762.076

The notes on pages 8-13 are an integral part of these financial statements.

Consolidated Statement of Changes in Equity

	Share capital	Statutory reserve	Restricted reserve	Retained earnings	Total equity
2020					
Equity 1.1.2020	1.894.462	625.620	2.792.537	9.881.307	15.193.926
Total comprehensive loss for the period				(14.598)	(14.598)
Restricted reserve for securites			1.782.058	(1.782.058)	0
Equity 30.9.2020	1.894.462	625.620	4.574.595	8.084.651	15.179.329
2021					
Equity 1.1.2021	1.894.462	625.620	5.455.207	9.016.599	16.991.888
Dividends paid, ISK 0.85 per share				(1.596.693)	(1.596.693)
Own shares purchased	(94.462)			(1.508.385)	(1.602.848)
Total comprehensive income for the period				6.733.718	6.733.718
Restricted reserve for securites			5.930.812	(5.930.812)	0
Equity 30.9.2021	1.800.000	625.620	11.386.019	6.714.427	20.526.066

The notes on pages 8-13 are an integral part of these financial statements.

Consolidated Statement of Cash Flows 1 January - 30 September 2021

	9M 2021	9M 2020
Operating activities		
Profit (loss) for the period	6.733.718	(14.598)
Operating items not affecting cash flows:		
Financial income and expenses	(203.576)	(572.899)
Fair value changes of financial assets	(6.622.462)	(1.774.209)
Sale of operating assets	(1.864)	(1.176)
Depreciation and amortisation	541.407	431.597
Changes in operating assets and liabilities:		
Financial assets, change	1.533.165	(3.382.923)
Bonds and other receivables, change	277.496	568.973
Accounts receivables, change	(1.207.440)	(688.788)
Reinsurance assets, change	(339.959)	104.469
Other assets, change	(72.874)	(6.416)
Tax liability, change	149.310	(72.574)
Technical provision, change	2.451.643	3.608.272
Accounts payables and other liabilities, change	(227.560)	398.466
Cash flows from operating activities before interest and tax	3.011.006	(1.401.806)
Interest income received	580.100	779.751
Financial expenses paid	(185.428)	(177.631)
Cash flows from operating activities	3.405.678	(799.686)
Investing activities		
Purchase of operating assets	(17.994)	(62.276)
Sale of operating assets	16.658	8.770
Purchase of intangible assets	(363.701)	(337.812)
	(365.036)	(391.318)
Financing activities		
Purchase of treasury shares	(1.602.848)	0
Dividends paid	(1.596.693)	0
Capital payments of lease liability	(93.621)	(85.911)
	(3.293.162)	(85.911)
Change in cash and cash equivalents	(252.521)	(1.276.915)
Cash and cash equivalents at the beginning of the year	1.575.825	1.929.851
Effect of movements in exchange rates on cash held	1.402	6.354
Cash and cash equivalents at the end of the period	1.324.706	659.291

The notes on pages 8-13 are an integral part of these financial statements.

Notes to the Condensed Consolidated Interim Financial Statements

1. Reporting entity

Vátryggingafélag Íslands hf., hereafter referred to as "the Company", "the Group" or "VÍS", is a limited liability company and operates according to law no. 100/2016 on insurance operations and law no. 2/1995 on limited liability companies. The Company's headquarters are at Ármúli 3, Reykjavík.

The consolidated interim financial statements of Vátryggingafélag Íslands hf. comprise the interim financial statements of the Company and its subsidiary, Líftryggingafélag Íslands hf. ("Lífis"). The Group's operations consist of casualty insurance, life insurance and investment activities. The Icelandic Financial Supervisory Authorities supervises the operations of the Group according to law no. 87/1998 on the official supervision of financial operations.

2. Basis of preparation

The condensed consolidated interim financial statements have been prepared in accordance with International Financial Reporting Standards (IFRSs) as adopted by the European Union and Icelandic law on annual accounts. The condensed consolidated interim financial statements do not contain all the information required in consolidated financial statements and should be read in conjunction with its annual consolidated financial statements for the year 2020.

The annual consolidated financial statements can be accessed on the Company's website www.vis.is and on the Icelandic Stock Exchange website www.nasdaqomxnordic.com

The condensed consolidated interim financial statements were approved for issue by the board on 21 October 2021.

New standards

No new accounting standards have been implemented in 2021.

The Group has postponed the adoption of IFRS 9 Financial Instruments until 2023 when IFRS 17 Insurance Contracts will be adopted.

3. Functional and presentation currency

These condensed consolidated interim financial statements are prepared and presented in Icelandic Krona (ISK), which is the Company's functional currency. All amounts are presented in thousands of ISK unless otherwise stated.

4. Accounting estimates

Preparing condensed consolidated interim financial statements in accordance with IFRS requires management to make assumptions, estimates and apply judgement that affect the assets and liabilities at the reporting date, disclosures in notes and income and expenses. Estimates and judgements are based on experience and various other factors that are considered appropriate and form the basis of decisions made regarding the reported amounts of assets and liabilities not evident by other means.

Estimates and assumptions are reviewed regularly. Changes in accounting estimates are recognised in the period when they are revised.

Management has made assumptions and accounting estimates regarding the following items that materially impact the Group's financial statements:

- financial assets, see note no. 10
- technical provision, see note no. 13

Notes to the Condensed Consolidated Interim Financial Statements

5. Operating segment reporting

The Group's operations are in accordance with its organisation and internal reporting divided into three operating segments: Casualty insurance, life insurance and financial activities.

The operating segments' results for the period 1 January - 30 September 2021 are specified as follows:

	Casualty insurance	Life insurance	Financial activities	Total
Premiums earned	15.950.534	1.173.509	0	17.124.043
Premiums earned, reinsurers' share	(362.080)	(206.252)	0	(568.332)
Investment income	93.529	8.074	6.965.127	7.066.730
Other income	50.426	0	0	50.426
Total income	15.732.409	975.332	6.965.127	23.672.868
Claims incurred	(12.708.606)	(512.185)	0	(13.220.791)
Claims incurred, reinsurers' share	661.078	133.528	0	794.606
Technical interest rate and fx rate changes of technical provision	0	0	229.741	229.741
Operating expenses	(3.468.799)	(269.447)	(303.793)	(4.042.038)
Interest expenses	0	0	(240.692)	(240.692)
Impairment of accounts receivables	0	0	(42.432)	(42.432)
Operating segment result	216.082	327.228	6.607.951	7.151.261
Income taxes				(417.543)
Profit for the period				6.733.718

Depreciation of operating assets and software in the amount of ISK 396 million and ISK 2 million are included in the operating results of casualty insurance and financial activities, respectively. Investments in software and operating assets of casualty insurance amounted to ISK 382 million and sales of operating assets in casualty insurance amounted to ISK 17 million.

The operating segments' results for the period 1 January - 30 September 2020 are specified as follows:

	Casualty insurance	Life insurance	Financial activities	Total
Premiums earned	15.819.752	1.113.937	0	16.933.689
Premiums earned, reinsurers' share	(340.314)	(206.451)	0	(546.765)
Investment income	92.751	7.609	2.459.955	2.560.315
Other income	45.929	0	0	45.929
Total income	15.618.118	915.094	2.459.955	18.993.167
Claims incurred	(13.867.319)	(398.726)	0	(14.266.045)
Claims incurred, reinsurers' share	57.961	121.121	0	179.082
Technical interest rate and fx rate changes of technical provision	0	0	(732.555)	(732.555)
Operating expenses	(3.404.537)	(251.795)	(310.493)	(3.966.824)
Interest expenses	0	0	(213.206)	(213.206)
Impairment of accounts receivables	0	0	(80.791)	(80.791)
Operating segment result	(1.595.777)	385.695	1.122.910	(87.172)
Income taxes				72.574
Loss for the year				(14.598)

Depreciation of operating assets and software in the amount of ISK 290 million and ISK 2 million are included in the operating results of casualty insurance and financial activities, respectively. Investments in software and operating assets of casualty insurance amounted to ISK 391 million.

Notes to the Condensed Consolidated Interim Financial Statements

6. Premiums earned, net of reinsurance

	YTD 2021	YTD 2020
Premiums written	19.189.469	18.408.410
Premiums written, reinsurers' share	(699.560)	(695.390)
Change in unearned premiums	(2.065.426)	(1.474.721)
Change in unearned premiums, reinsurers' share	131.228	148.625
Premiums earned, net of reinsurance	16.555.711	16.386.924

7. Financial income

	YTD 2021	YTD 2020
Interest income on bank accounts	7.700	9.883
Other interest income	438.004	430.373
Interest income.....	445.704	447.857
Fair value change of shares.....	5.287.482	(287.010)
Fair value change of other financial assets.....	1.334.979	2.061.219
Fair value change of financial assets.....	6.622.462	1.774.209

Fair value change of financial assets includes dividend income from shareholding amounting to ISK 146 (YTD 2020: 77) million.

8. Claims incurred, net of reinsurance

	YTD 2021	YTD 2020
Claims incurred	12.604.833	12.865.049
Claims incurred, reinsurers' share	(552.038)	(426.018)
Change in claims provision	615.958	1.400.996
Change in claims provision, reinsurers' share	(242.568)	246.937
Claims incurred, net of reinsurance.....	12.426.185	14.086.963

9. Income taxes

Income taxes are calculated and recognised in the interim financial statements.

Effective tax rate:

	1 January - 30 September 2021		1 January - 30 September 2020	
	Amount	%	Amount	%
Profit (loss) before income taxes	7.151.261		(87.172)	
Income tax according to domestic tax rate	1.430.252	20,0%	(17.434)	20,0%
Specific financial tax	44.014	0,6%	0	0,0%
Non-deductible expenses	5	0,0%	5	0,0%
Dividends received	(29.166)	-0,4%	(15.326)	17,6%
Fair value changes of financial assets	(1.028.330)	-14,4%	(42.076)	48,3%
Other changes	768	0,0%	2.257	-2,6%
Income taxes according to the statement of profit or loss	417.543	5,8%	(72.574)	83,3%

Notes to the Condensed Consolidated Interim Financial Statements

10. Investment securities

Financial assets designated at fair value through profit or loss are specified as follows:

	30.9.2021	31.12.2020
Shares in other companies		
Listed on domestic stock exchange	9,535,473	9,820,160
Listed on foreign stock exchange	886,031	205,675
Other companies	5,741,959	3,439,476
	<u>16,163,463</u>	<u>13,465,311</u>
Other securities		
Government backed securities, indexed	2,300,611	844,752
Government backed securities, non-indexed	6,039,175	4,495,899
Other bonds	7,803,123	10,124,390
Bond funds	8,164,015	6,949,927
Alternative investment funds	3,323,103	2,958,311
	<u>27,630,027</u>	<u>25,373,279</u>
 Total financial assets at fair value	 <u>43,793,490</u>	 <u>38,838,589</u>
 Bonds and other long-term receivables are specified as follows:		
Loans pledged by real estates	1,160,398	1,437,894
 Investment securities	 <u>44,953,888</u>	 <u>40,276,483</u>

11. Fair value hierarchy

The following table discloses financial assets at fair value according to valuation techniques. The valuation methods are separated into three levels based on the significance of the assumptions made in determining fair value. The levels are as follows:

Level 1: Quoted price in an active market for identical assets.

Level 2: Fair value is not based on quoted price in an active market (level 1) but on inputs that are observable for the asset, either directly (i.e. as prices) or indirectly (i.e. derived from prices). Financial assets for which there is not an active market are classified into level 2. The fair value assessment is based on recent transactions between unrelated parties or bid prices of unrelated parties. Comparison to similar financial assets is also applied.

Level 3: Fair value measurement is based on significant inputs other than market value. Fair value measurement of financial assets classified as level 3 is based on inputs such as valuation from fund managers of investment or institutional investment funds, put options or the Company's valuation based on financial results or comparison to other similar financial assets.

Group

30 September 2021

	Level 1	Level 2	Level 3	Total
Financial assets at fair value	30,545,489	2,521,094	10,726,907	43,793,490

Group

31 December 2020

	Level 1	Level 2	Level 3	Total
Financial assets at fair value	28,607,208	1,883,448	8,347,933	38,838,589

Changes that fall under level 3 in the period are specified as follows:

	YTD 2021	YTD 2020
Balance at 1.1.	8,347,933	7,077,248
Purchased	2,315,711	2,252,985
Sold / Repayments	(1,719,694)	(793,654)
Reclassification to level 1	0	(676,727)
Interest and fair value changes	1,782,957	104,708
Balance at 30.9	<u>10,726,907</u>	<u>7,964,560</u>

Notes to the Condensed Consolidated Interim Financial Statements

12. Subordinated bonds

At the end of February 2016 the Company issued subordinated bonds in the nominal amount of ISK 2,500 million. The bonds are classified as Tier II equity and included in the Company's solvency. They bear a fixed inflation-indexed interest rate of 5.25%. Their maturity is 30 years but with a prepayment option and a step-up in interest rate to 6.25% ten years after issue date.

13. Technical provision

Technical provision is determined as best estimate in accordance with provisions of Solvency II regulation.

	30.9.2021	31.12.2020
Technical provision (total):		
Unearned premiums	9.936.177	7.866.665
Claims provision	21.674.760	21.261.047
Risk margin	913.675	945.256
Total technical provision	32.524.611	30.072.968
Reinsurers' share:		
Unearned premiums	273.050	141.822
Claims provision	951.473	708.905
Total reinsurers' share	1.224.523	850.727
Technical provision, net of reinsurance:		
Unearned premiums	9.663.126	7.724.843
Claims provision	20.723.287	20.552.142
Risk margin	913.675	945.256
Total technical provision, net of reinsurance	31.300.088	29.222.241

Technical provision is calculated based on the Company's best estimate according to Solvency II regulation on unsettled claims at reporting date which have been reported to the Company and as well as for claims incurred but not reported at reporting date to the Company or not reported adequately. Unearned premiums represent the Company's estimated amounts of the proportion of the duration of each policy issued that extends into periods beyond the reporting date.

Risk margin is an evaluation of the cost of providing an amount of eligible own funds equal to the SCR necessary to support the obligations over their lifetime. It is only to be paid if the Company sells its insurance portfolio fully or partly.

14. Related parties

Related parties are those parties, or their companies, that have a significant influence on the Group, whether directly or indirectly. Related parties are large shareholders, board members and members of the boards sub-committees, key management personnel and their families, as well as other dependent parties directed by or under the influence of the Group. Transactions with related parties have been on the same terms as with unrelated parties.

Transactions and balances with related parties are specified as follows:

	1.1. - 30.09.2021		30.9.2021	
	Income	Expenses	Assets	Liabilities
Board of directors and key management	21.173	11.897	456.015	553
	1.1. - 30.09.2020		31.12.2020	
	Income	Expenses	Assets	Liabilities
Board of directors and key management	20.114	9.585	439.836	0

Notes to the Condensed Consolidated Interim Financial Statements

15. Events after the reporting date

No events have occurred after the end of accounting period that require the Group to change the interim financial statements.

16. Key ratios

	YTD 2021	YTD 2020
Claims ratio	77,2%	84,2%
Net claims ratio	75,1%	86,0%
Operating cost ratio	21,9%	21,6%
Reinsurers' cost ratio	-1,3%	2,1%
Combined ratio	97,7%	108,0%
Solvency ratio of the Group	1,68	1,64

17. Quarterly statements

	Q3 2021	Q2 2021	Q1 2021	Q4 2020	Q3 2020
Premiums earned	5.945.829	5.649.203	5.520.011	5.562.108	5.735.362
Premiums earned, net of reinsurance	5.741.143	5.462.752	5.351.816	5.366.876	5.586.502
Financial income	2.008.989	2.574.161	2.483.580	2.724.183	1.109.986
Other income	14.150	17.642	18.634	19.277	19.114
Total income	7.764.282	8.054.555	7.854.031	8.110.335	6.715.602
Claims incurred	(4.085.104)	(4.502.380)	(4.633.307)	(4.994.729)	(4.228.098)
Claims incurred, net of reinsurance	(4.044.743)	(3.912.225)	(4.469.218)	(4.882.431)	(4.193.640)
Technical interest rates and fx rate changes of technical provision	27.450	129.360	72.931	74.497	(83.298)
Operating expenses	(1.225.631)	(1.386.973)	(1.429.433)	(1.446.786)	(1.175.550)
Impairment of accounts receivables and interest expenses	(83.070)	(100.387)	(99.667)	(152.749)	(111.251)
Profit before income taxes	2.438.288	2.784.331	1.928.644	1.702.867	1.151.863
Income taxes	(207.259)	(185.800)	(24.485)	109.695	(119.673)
Total comprehensive income for the period	2.231.029	2.598.531	1.904.158	1.812.561	1.032.190
Claims ratio	68,6%	79,7%	83,9%	89,8%	73,7%
Net claims ratio	70,5%	71,6%	83,5%	91,0%	75,1%
Operating cost ratio	19,0%	22,8%	24,0%	24,0%	18,8%
Reinsurers' cost ratio	2,9%	-7,2%	0,0%	1,5%	2,0%
Combined ratio	90,5%	95,3%	108,0%	115,3%	94,5%